

Terms & Conditions / Liability Policy

Effective Date: January 1st, 2026

1. Services

Easyline Express provides courier and delivery services within the GTA.

2. Limitation of Liability

We deliver what we receive. Easyline Express is not liable for loss, damage, or delay of goods unless otherwise agreed in writing.

3. Packaging Responsibility

Customers are responsible for proper packaging of all items.

4. Delays

We are not responsible for delays caused by traffic, weather, or circumstances beyond our control.

5. Payment Terms

Invoices are due as per agreed terms. Late payments may incur fees.

6. Charges

Additional charges may apply for waiting time, re-delivery, tailgate, or special handling.

7. Refused or Undeliverable Shipments

Attempted deliveries are billable at full rate.

8. Insurance

We do not provide cargo insurance unless explicitly agreed.

9. Customer Responsibilities

Accurate information must be provided for all shipments.

10. Changes

We reserve the right to update these terms at any time.

11. Governing Law

These terms are governed by the laws of Ontario, Canada.

12. Contact

Easyline Express Inc.

easy@easylineexpress.com